

Kwansei Gakuin University
Education and Research System
Remote PC User's Manual

(Windows version) Ver. 1.1

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1. Introduction.

1.1 Overview

Remote PC is PCs that can be used from inside or outside the university in the same environment as the education and research system.

A Kwansai Gakuin User ID is required to use the system.

Remote PC can use the same environment as a campus PC, but with the following limitations

1. The drive (C: drive, D: drive, CD, DVD drive, etc.) of the source PC is not available.
2. USB devices connected to the source PC cannot be used.
3. Printers connected to the source PC are not available.

Remote PC can be connected via HTML5, a browser standard, or via the Citrix Workspace App, a dedicated module.

There is a way to connect.

The default connection is HTML5, but if you connect from the Citrix Workspace App, you will have the following advantages

Choose the method of use that best suits your situation.

1. It works more smoothly than the HTML5 connection.
2. Full-screen availability allows for easy operation.

1.2 Usage Environment (HTML5 [Simplified version])

Even in environments where a dedicated connection module has not been installed, it can be used with standard browser functions (HTML5).

The following requirements must be met for HTML5 connections

- Google Chrome
- Mozilla Firefox
- Microsoft Edge Chromium

1.3 Usage Environment (Citrix Workspace App [Full Version])

It can be used with a dedicated module for connection (hereafter CWA).

In such cases, the following requirements must be met

System Requirements

- Microsoft Edge WebView2 Runtime 92 or later
- Latest version of Microsoft Visual C++ Redistributable Package

OS]

- Windows 11, Windows 10,

[Browser

- Google Chrome
- Mozilla Firefox
- Microsoft Edge Chromium

2. Connecting to and Terminating a Remote PC

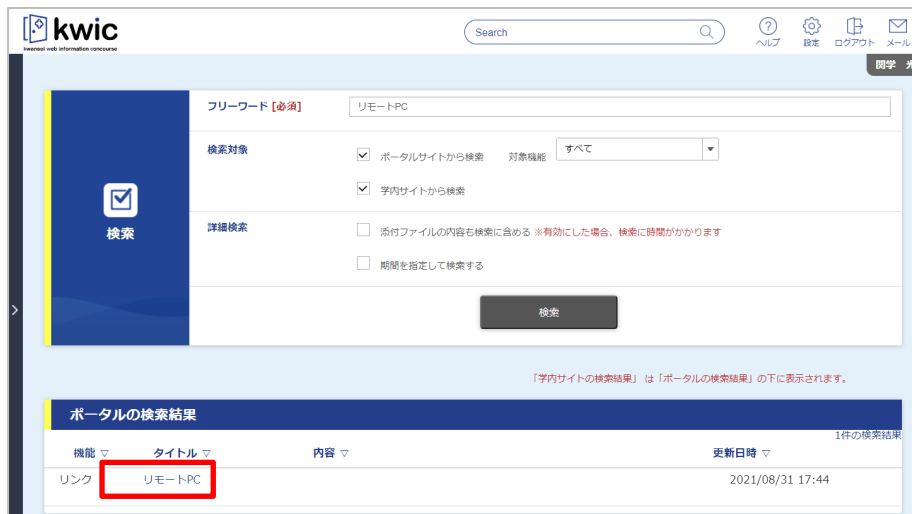
2.1 How to Access a Remote PC

Teacher, Staff, Students (undergraduate)

1. Log into "kwic" <https://kwic.kwansei.ac.jp/> and type "リモート PC" in the search window in the header.



2. Click on the link "Remote PC" that appears in the search results.



Junior college

Log in to "Information System Web Service" <https://webservice.kwansei.ac.jp/> and click on "リモート PC".



3. Go to the remote PC connection screen.

2.2 Connections in HTML5 [Simplified version]

The default setting is HTML5, which allows connection using the browser's standard features.

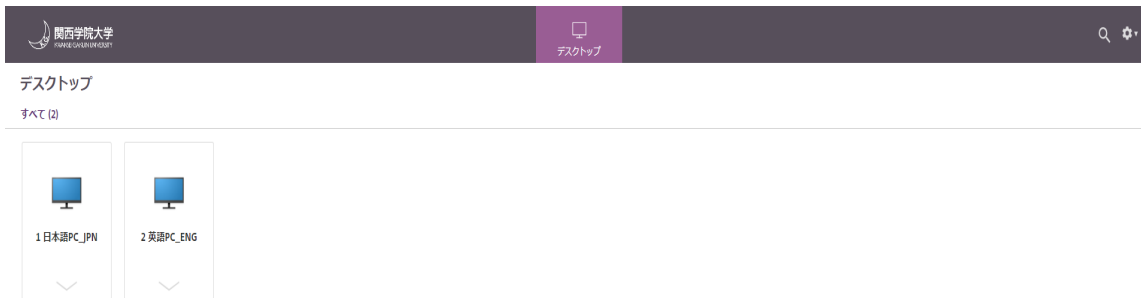
*If you experience problems with text input, screen freezing, etc., please refer to "3. Troubleshooting".

Access the "リモート PC " screen from "kwic" or "情報システム Web サービス".

(See also: [2.1 How to access a remote PC](#))

2.2.1 Connection Method

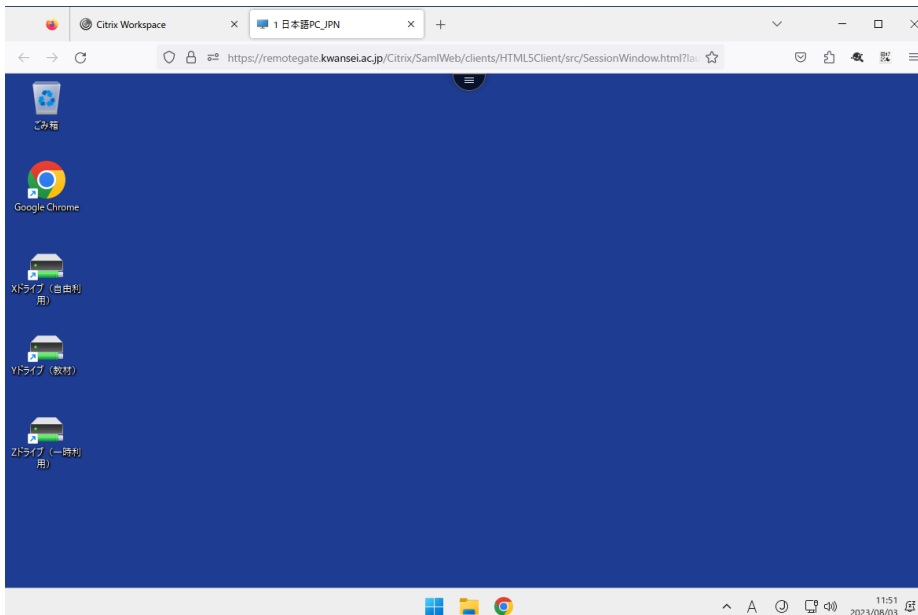
1. Click the icon of the Remote PC you wish to connect to.



<PC Description>

- | | | |
|--------------|---|-------------------------------------|
| 1 日本語 PC_JPN | : | Japanese environment PCs (25 units) |
| 2 英語 PC_ENG | : | English environment PCs (5 units) |

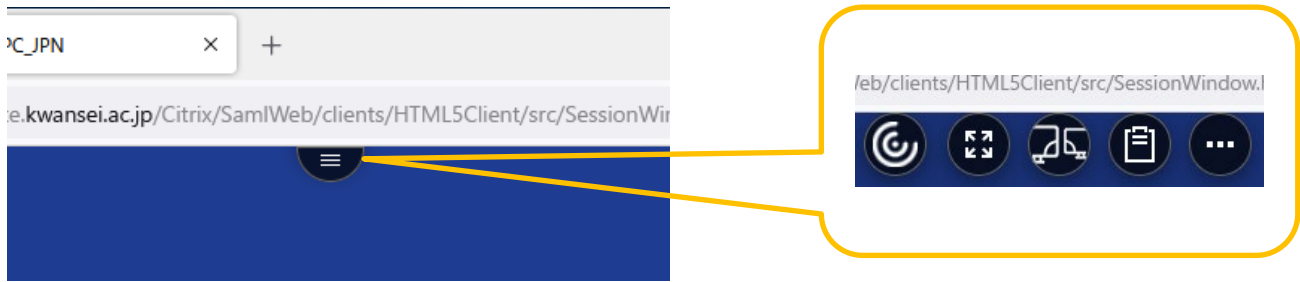
2. Once connected, the remote PC will appear as a new tab on your browser.








2.2.2 Remote PC Operation Menu

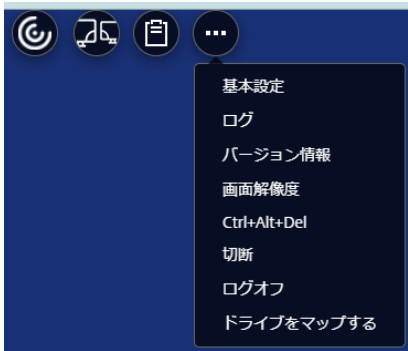
Click on the button at the top of the screen to display the following menu.

*The menu displayed may differ depending on the browser you are using.



	Close the displayed menu.
	The remote PC displayed in a new tab is shown in full screen. *Not displayed depending on the browser.
	A second desktop screen is newly launched and can be displayed on multiple monitors.
	Check the contents stored in the clipboard.
	An expanded menu appears.

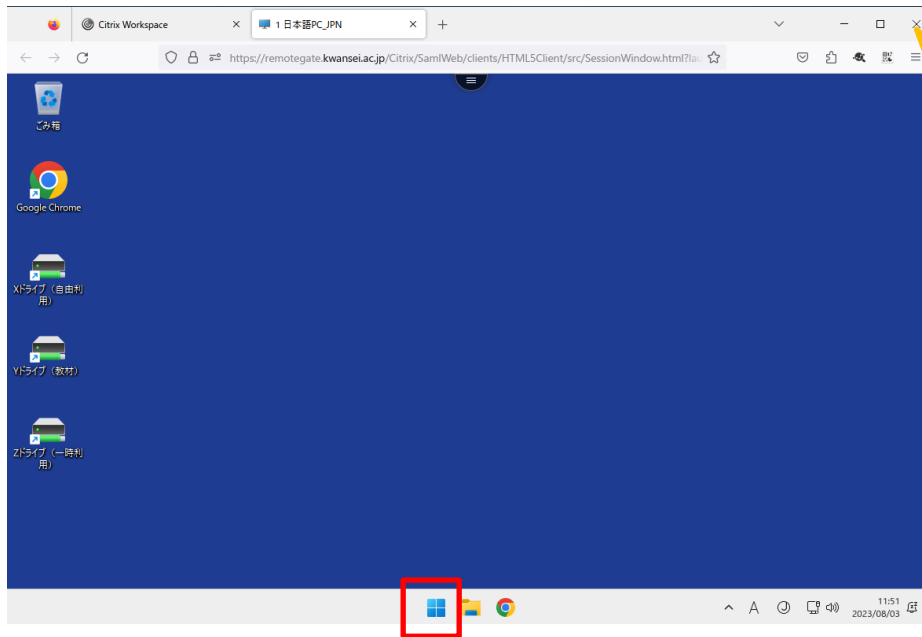
Clicking on "Extended Menu" brings up the following menu

	basic setting	Not used.
	log	Not used.
	Version Information	Not used.
	Screen resolution	The displayed resolution can be changed.
	Ctrl+Alt+Del	Send [Ctrl+Alt+Del] to remote PC.
	cutting	Disconnect from remote PC. After disconnection, the session is retained for one hour, and after one hour, it is automatically logged off and restarted.
	logoff	Log off from the remote PC. (Same as signing out) Logoff automatically initiates the restart.

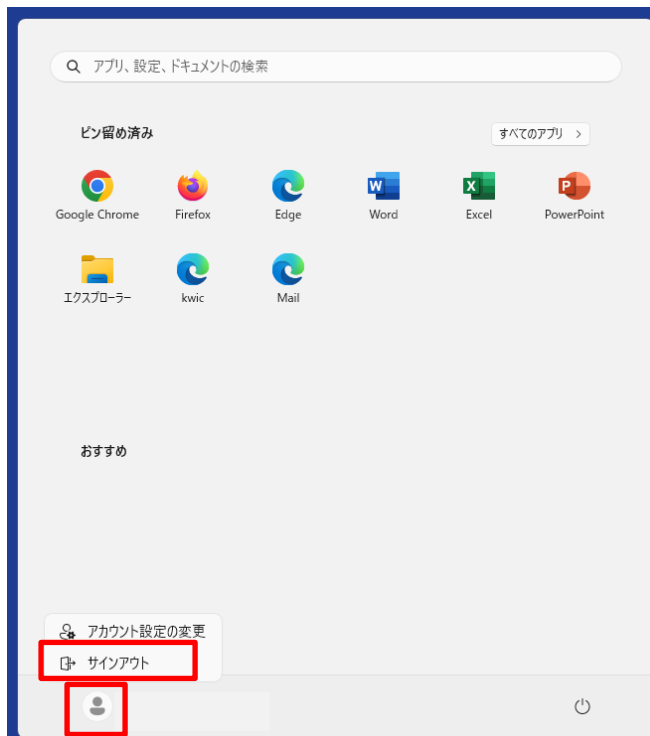
	Map the drive *Not displayed depending on the browser	Not used.
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2.2.3 Closing the Remote PC

1. Click on the Start menu.



2. Click on your account in the lower left corner and click on "サインアウト".



2.3 Connecting with Citrix Workspace App [Full Version]

2.3.1 Installing Citrix Workspace App

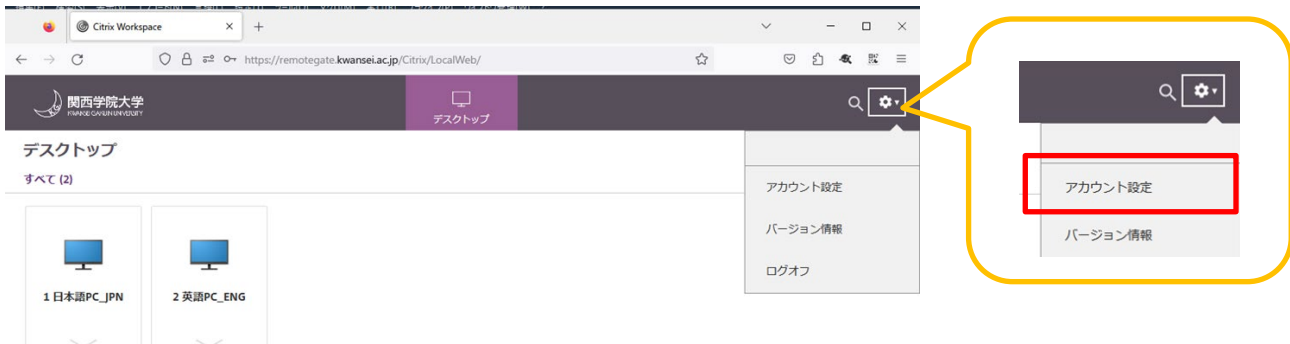
Citrix Workspace App [Full Version] Install Citrix Workspace App to make the connection.

If you have already installed the software, please refer to "2.3.2. 2.3.2 Connecting If you have already completed the installation, please refer to "2.3.2 Connecting" for details.

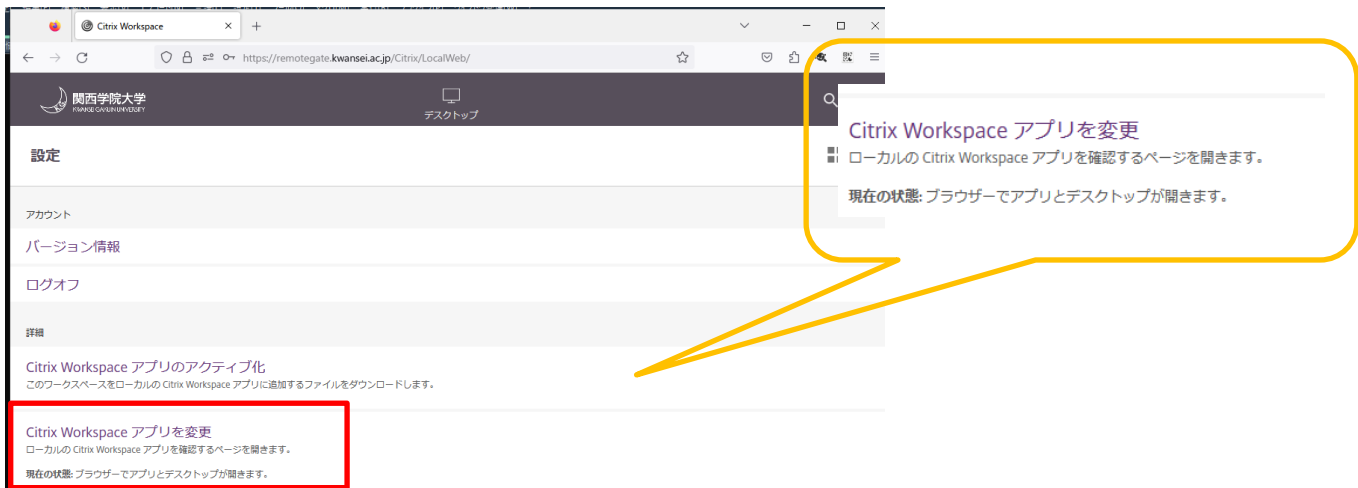
To install Citrix Workspace App, please follow the steps below to download the module and complete the installation.

Access the "Remote PC" screen from "kwic" or "情報システム Web サービス".
(See also: [2.1 How to access a remote PC](#))

1. On the remote PC screen, click the "gear" icon in the upper right corner and click "アカウントの設定".



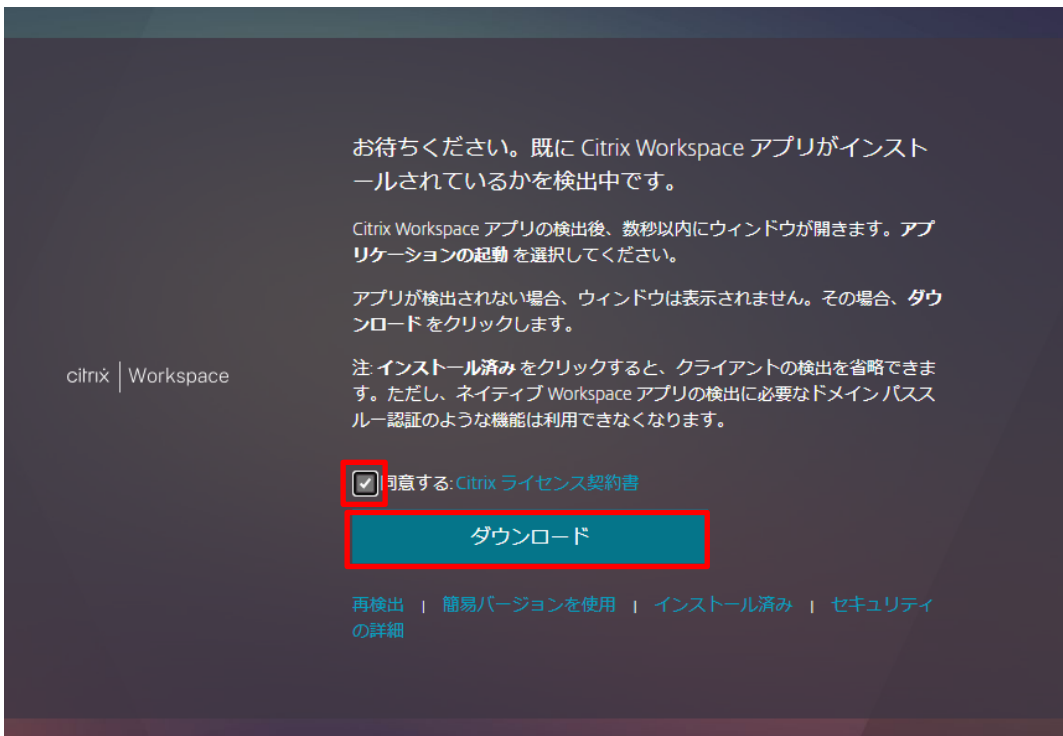
2. Click on " Citrix Workspace アプリを変更".





3. When the Welcome to Citrix Receiver(Citrix Receiverへようこそ) dialog box appears, click " Receiverの検出".



4. Check "同意する" and click "ダウンロード" to download the file to any location.



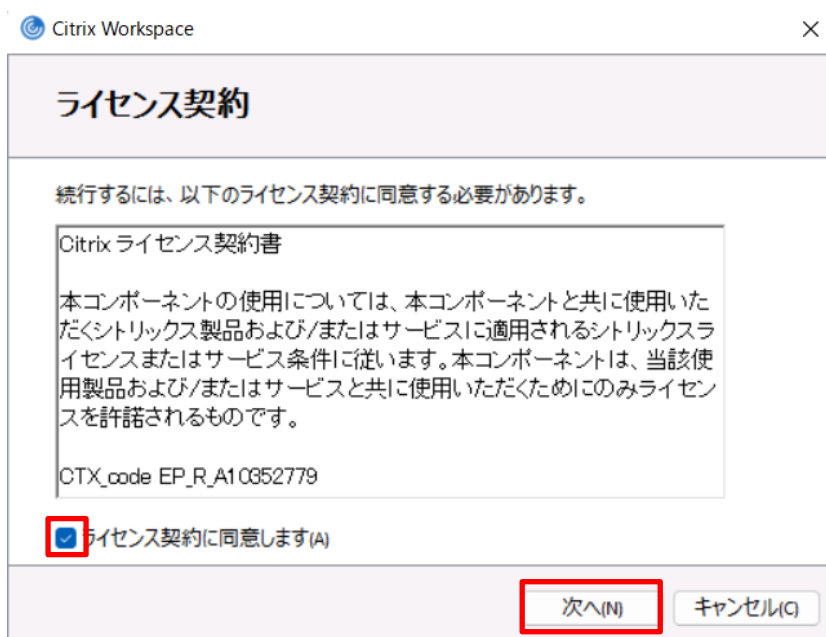
5. Double-click the downloaded "CitrixWorkspaceApp.exe".

名前	状態	更新日時	種類	サイズ
 CitrixWorkspaceApp.exe		2023/08/10 10:04	アプリケーション	77,206 KB

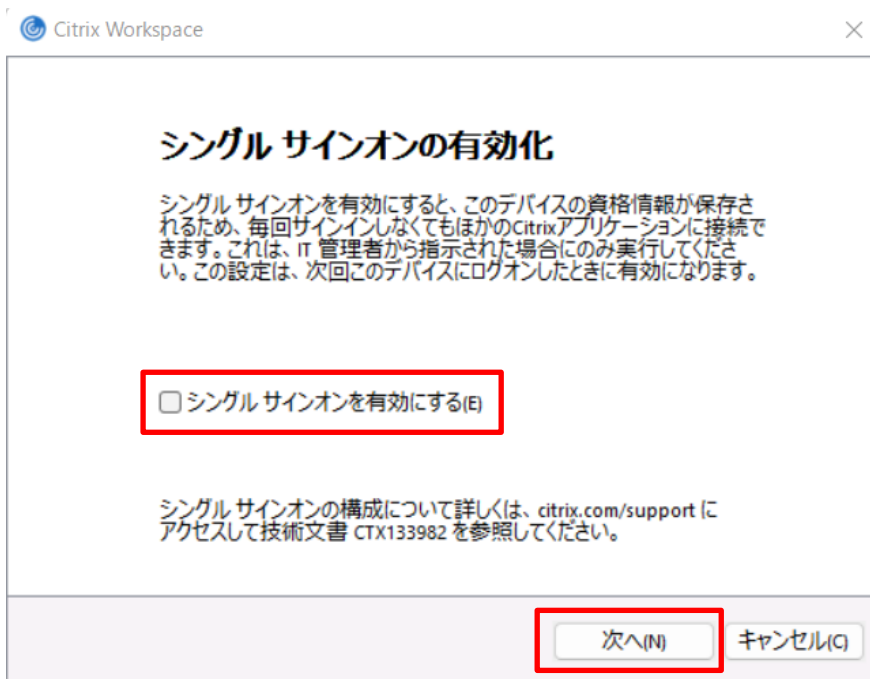
6. When the installer starts, click "開始".



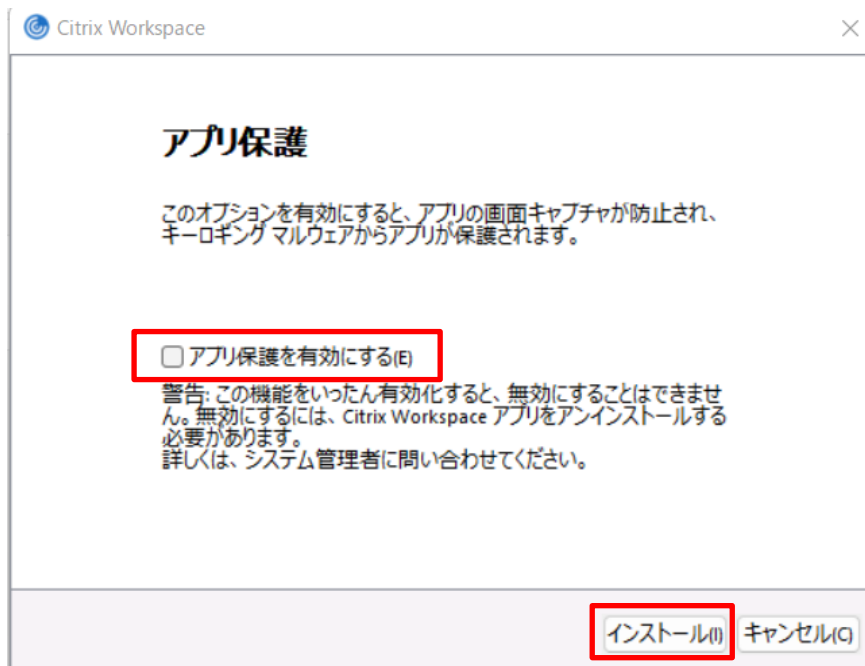
7. When the License Agreement screen appears, check "ライセンス契約に同意します" and click "次へ".



8. When the single sign-on activation screen appears, make sure "Enable single sign-on" is **unchecked**, Click "次へ."



9. When the App Protection screen appears, make sure "Enable App Protection" is **unchecked** and click "Install".

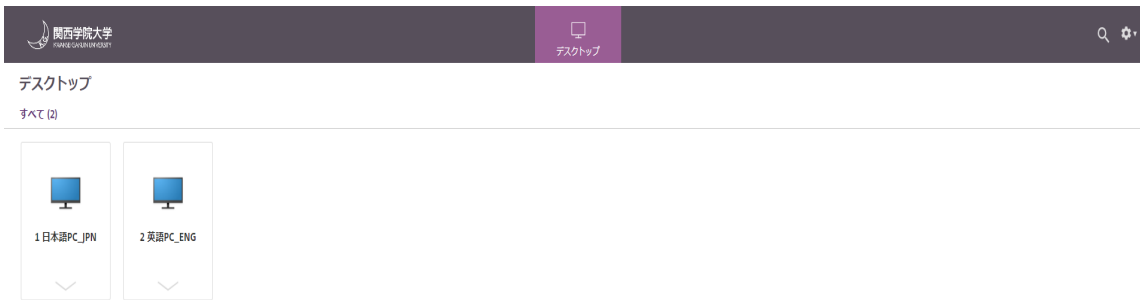


10. When the message "Installation was successful," click "完了".



2.3.2 Connection Method

1. Click the icon of the remote PC you wish to connect to.

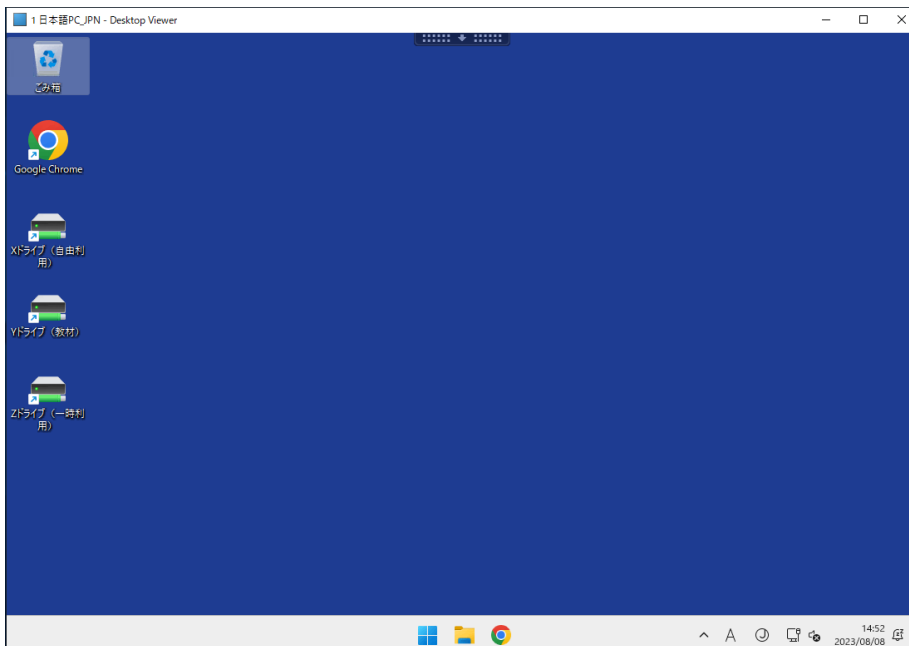


<PC Description>

- | | | |
|----|-------------------|-----------------------------------|
| | 1 Japanese PC_JPN | 1 Japanese PC (25 units) |
| 2. | 2 English PC_ENG | English environment PCs (5 units) |
- The remote PC appears in the window.

*May not be displayed automatically depending on your browser's download settings.

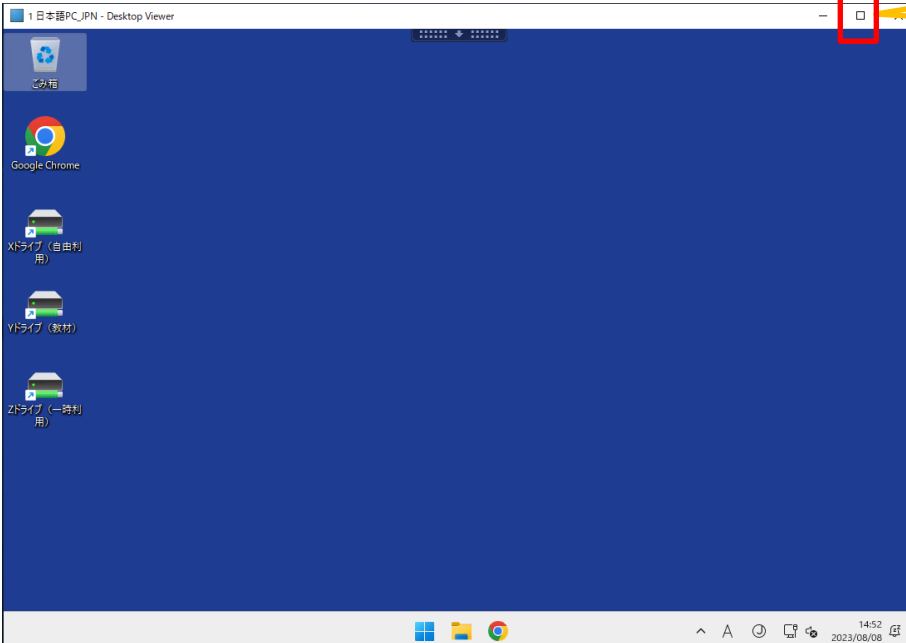
If it does not appear, perform steps 3. and thereafter.



3. After clicking the icon of the remote PC to be connected, double-click the downloaded ".ica" file.

名前	状態	更新日時	種類	サイズ
 U2FtbFN0b3JlJgJFMxLTI-.ica		2023/08/10 11:08	Citrix ICA Client	2 KB

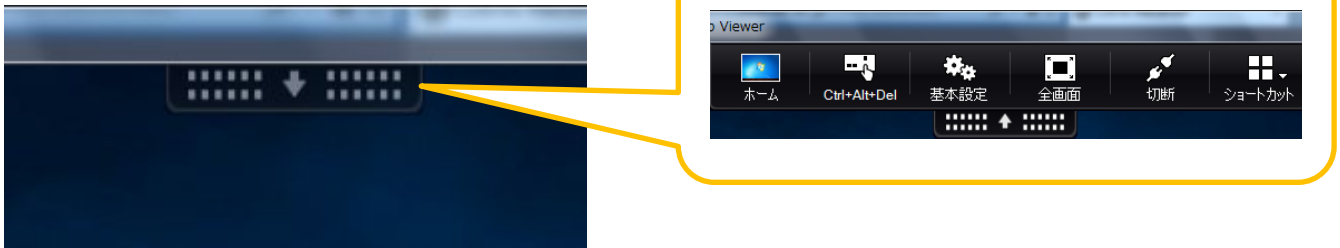
4. The remote PC will appear in the window


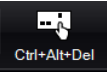






□ in full screen by clicking on the

2.3.3 Remote PC Operation Menu

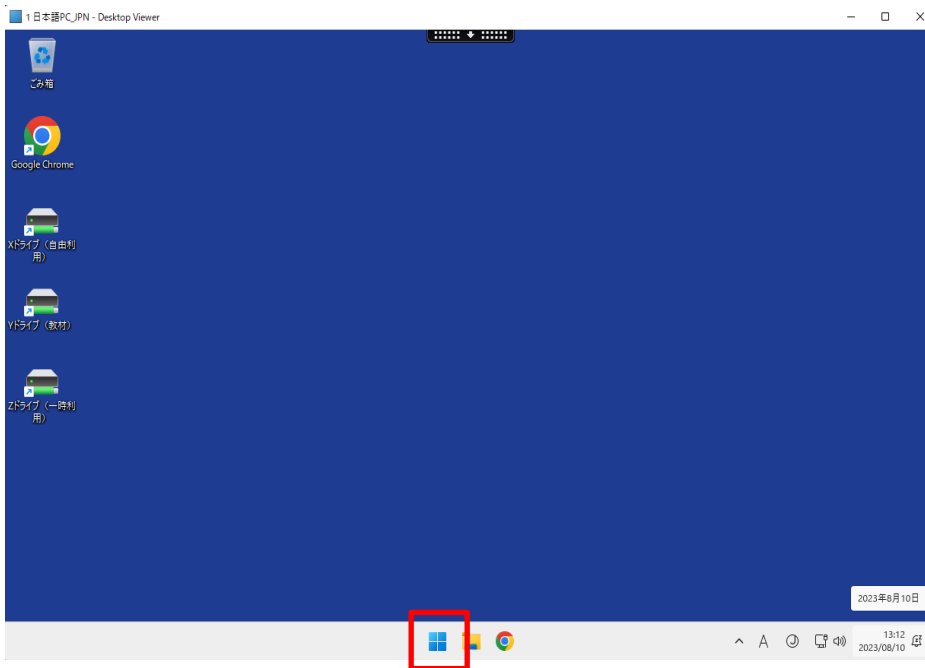
Click on the bar at the top to display the following menu.



 ホーム	Displays the windows screen of the connection source.
 Ctrl+Alt+Del	Send [Ctrl+Alt+Del] to remote PC.
 基本設定	Not used
 全画面	Toggles between windowed and full-screen display.
 切断	Disconnect from remote PC. After disconnection, the session is retained for one hour, and after one hour, it is automatically logged off and restarted.
 ショートカット	Not used

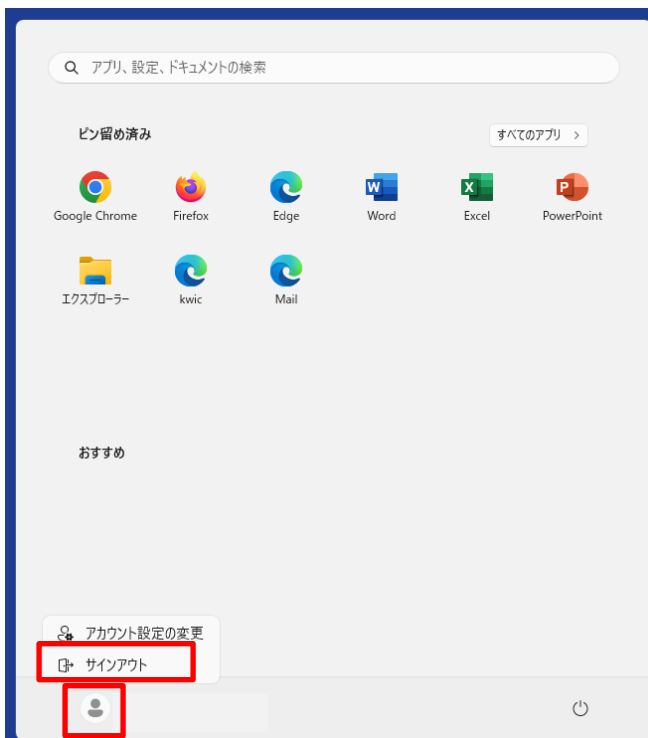
2.3.4 Closing of Remote PC

1. Click on the Start menu.



If you exit with this button (x),
The session is disconnected,
The session is retained for

2. Click on your account in the lower left corner and click on "サインアウト".



2.4 Change of Connection Method

HTML5 "[簡易バージョン]" and Citrix Workspace App [フルバージョン] can be switched in the menu after login.

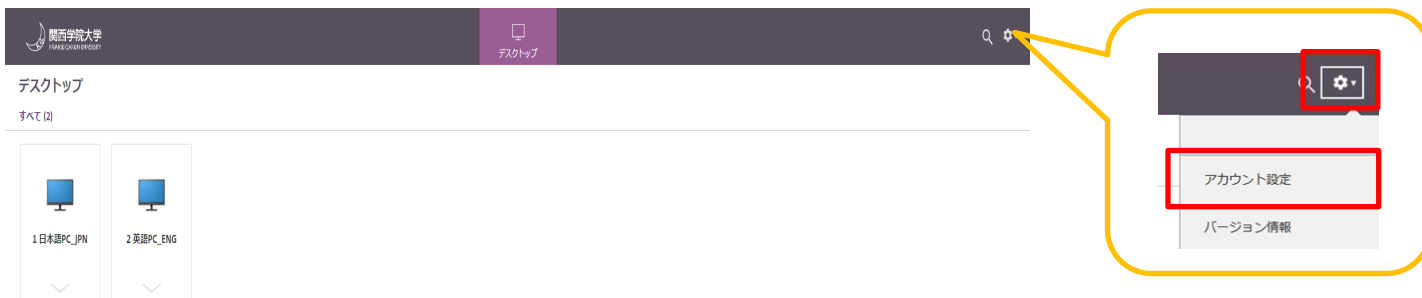
To change the connection method, follow these steps

Access the "Remote PC" screen from "kwic" or "情報システム Web サービス".

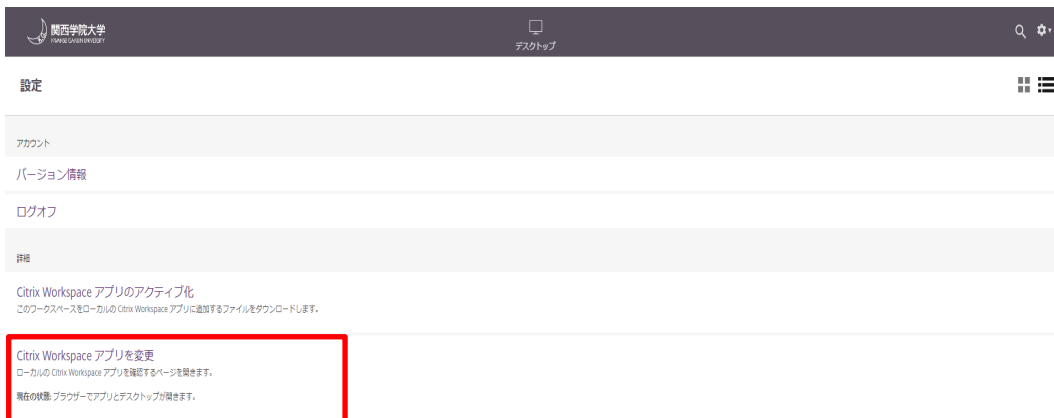
(See: [2.1 How to access a remote PC](#))

2.4.1 Check Current Connection Method

1. On the remote PC screen, click the "gear" icon in the upper right corner and click "Account Settings.

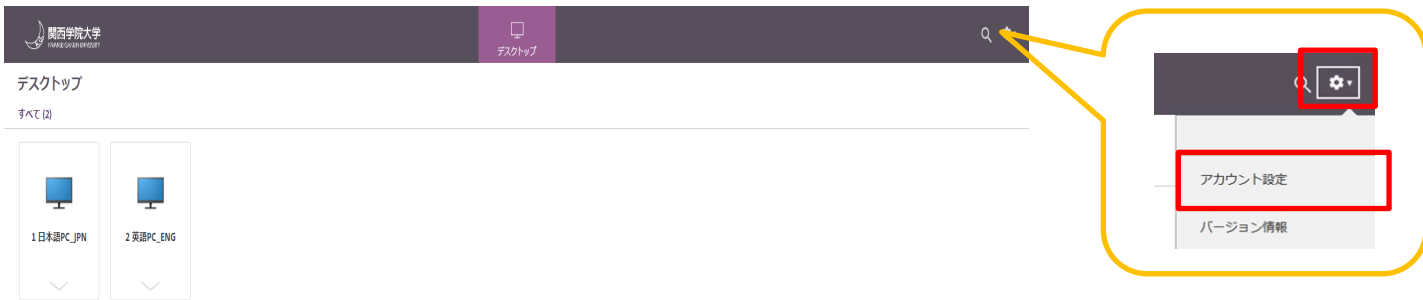


2. Check the "現在の状態" listed under "Citrix Workspace アプリを変更".
 - App and desktop open in browser: Connection in HTML5 [簡易バージョン]
 - To download and install the Citrix Workspace App, select "ダウンロード": 2.3 Connecting with Citrix Workspace App [Full Version]

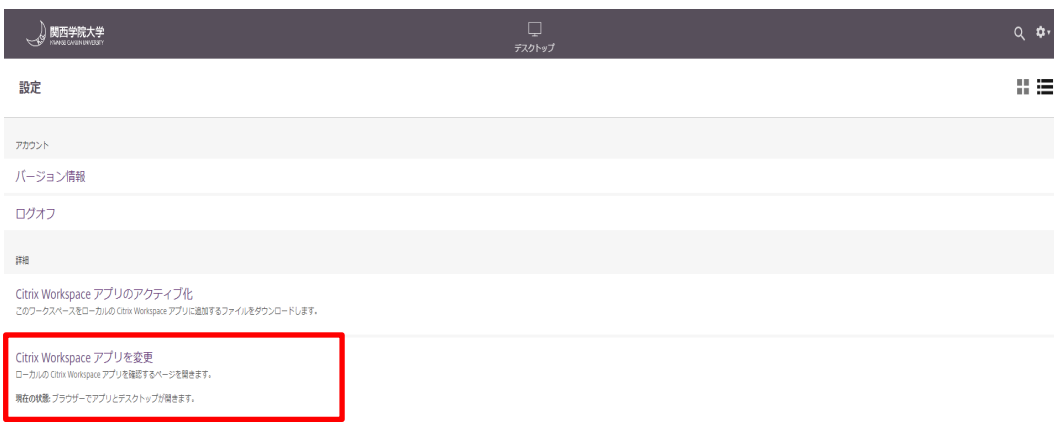


2.4.2 Citrix Workspace App (Full version) to HTML5 [Simplified version]

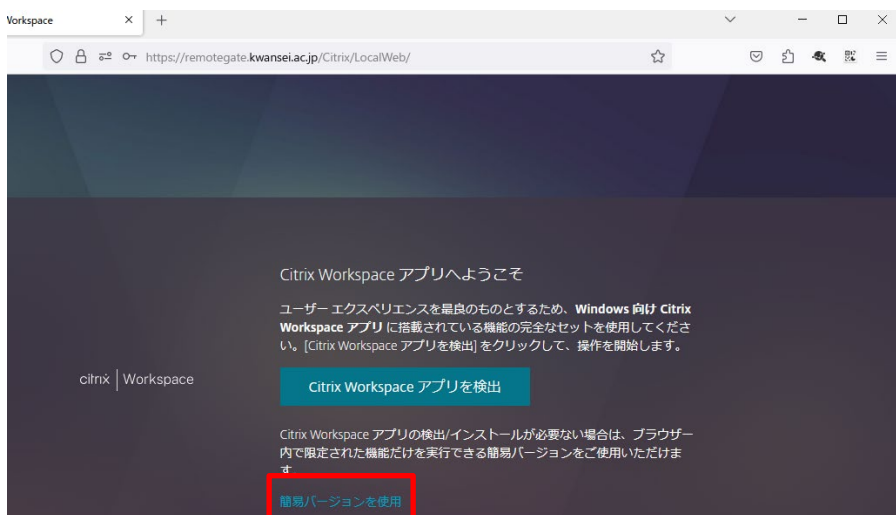
1. On the remote PC screen, click the "gear" icon in the upper right corner and click "アカウントの設定".



2. Click on "Citrix Workspace アプリを変更".

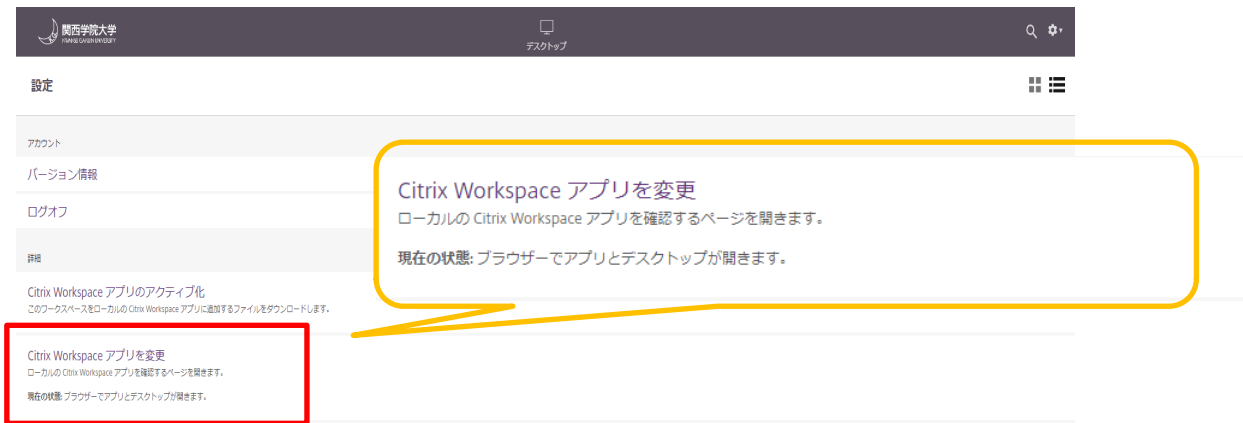


3. Click on "簡易バージョンを使用".



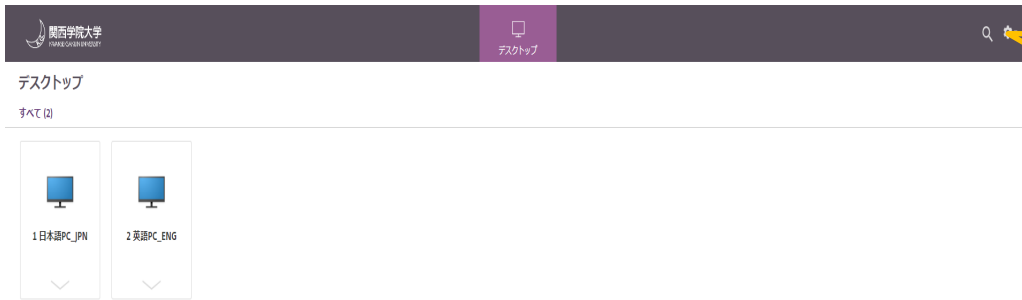
4. Check the "現在の状態" listed under " Citrix Workspace アプリを変更" and "ブラウザーでアプリとデスクトップが開きます".

Make sure it is displayed.

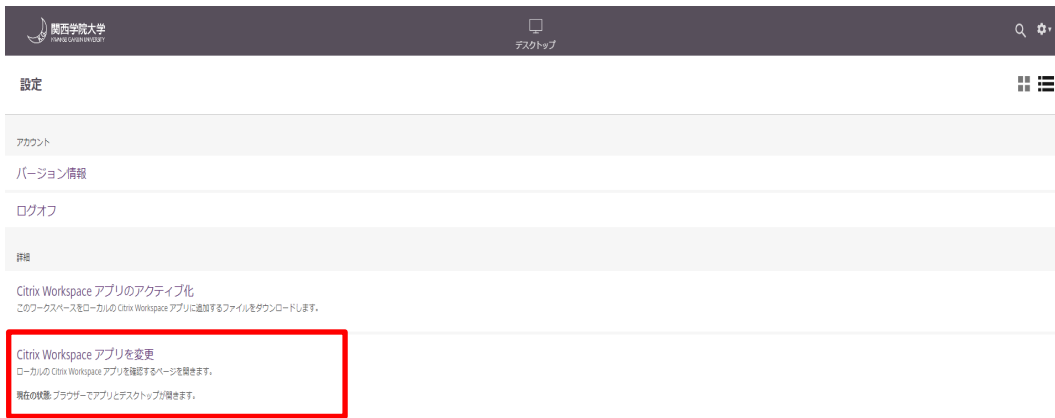


2.4.3 Change from HTML5 [Simplified version] to Citrix Workspace App [Full version]

1. On the remote PC screen, click the "gear" icon in the upper right corner and click "アカウントの設定".



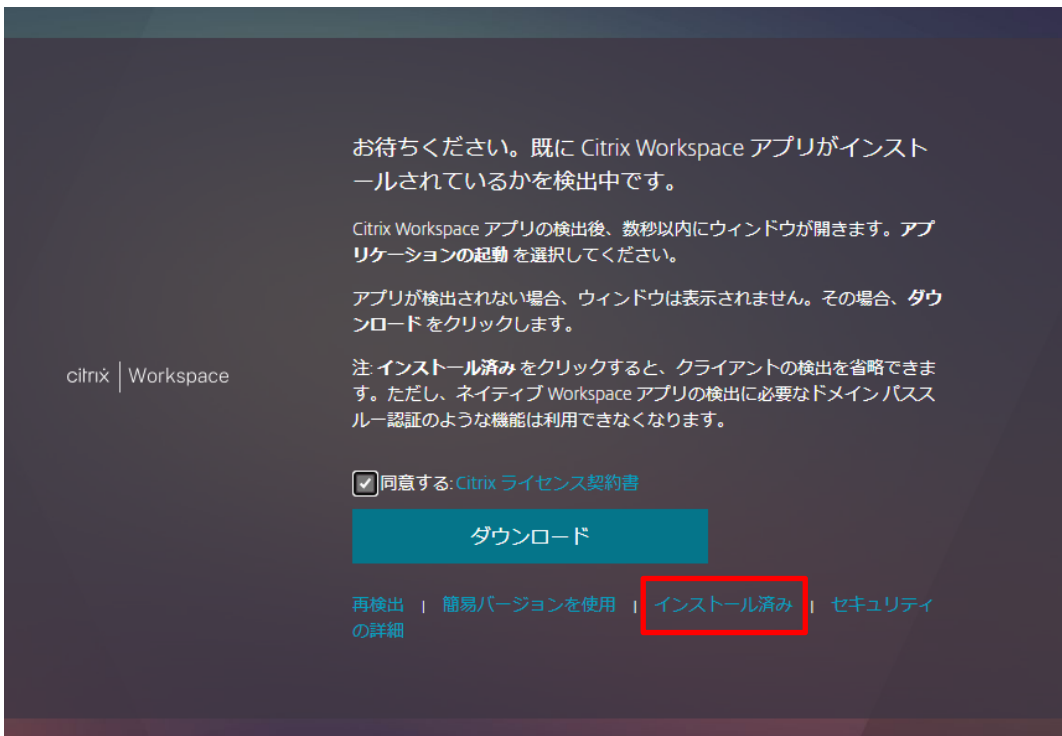
2. Click on "Change Citrix Workspace App".



3. When the Welcome to Citrix Receiver dialog box appears, click " Receiver の検出".



4. Click on "インストール済み".



5. Check the "Current Status" listed under " Citrix Workspace アプリを変更" and select "~[Download]" and Make sure it is displayed.

関西学院大学
KANSAI GYUUSEI UNIVERSITY

デスクトップ

設定

アカウント

バージョン情報

ログオフ

詳細

Citrix Workspace アプリを変更
ローカルの Citrix Workspace アプリを確認するページを開きます。

現在の状態: ローカルの Citrix Workspace アプリを検出できません。Citrix Workspace アプリをダウンロードしてインストールするには、[ダウンロード] を選択します。

Citrix Workspace アプリのアクティブ化
このワークスペースをローカルの Citrix Workspace アプリに追加するファイルをダウンロードします。

Citrix Workspace アプリを変更
ローカルの Citrix Workspace アプリを確認するページを開きます。

現在の状態: ローカルの Citrix Workspace アプリを検出できません。Citrix Workspace アプリをダウンロードしてインストールするには、[ダウンロード] を選択します。

3. Troubleshooting

3.1 Events

1. The operation becomes inoperable while keying in.

3.2 Solution

1. It is possible to resume the previous session by disconnecting from the remote PC and reconnecting.
*If not reconnected within 1 hour after disconnection, the session will be released.