

Kwansei Gakuin University
Education and Research System
Remote PC User's Manual

(Mac version) Ver. 1.2

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1. Introduction.

1.1 Overview

Remote PC is PCs that can be used from inside or outside the university in the same environment as the education and research system.

A Kwansai Gakuin User ID is required to use the system.

Remote PC can use the same environment as a cumpas PC, but with the following limitations

1. The drive on the source PC is not available.
2. USB devices connected to the source PC cannot be used.
3. Printers connected to the source PC are not available.

Remote PC can be connected via HTML5, a browser standard, or via the Citrix Workspace App, a dedicated module. There is a way to connect.

The default connection is HTML5, but if you connect from the Citrix Workspace App, you will have the following advantages

Choose the method of use that best suits your situation.

1. It works more smoothly than the HTML5 connection.
2. Full-screen availability allows for easy operation.

1.2 Usage Environment (HTML5 [Simplified version])

Even in environments where a dedicated connection module has not been installed, it can be used with standard browser functions (HTML5).

The following requirements must be met for HTML5 connections

- Apple Safari
- Google Chrome
- Mozilla Firefox
- Microsoft Edge Chromium

1.3 Usage Environment (Citrix Workspace App [Full Version])

A dedicated module (Citrix Workspace App) is available for the connection.

In such cases, the following requirements must be met

OS]

- macOS Sonoma
- macOS Ventura
- macOS Monterey
- macOS Big Sur ※ No longer supported in March 2024

[Browser

- Safari
- Google Chrome
- Microsoft Edge

2. Connecting to and Terminating a Remote PC

2.1 How to access a Remote PC

Teacher, Staff, Students (undergraduate)

1. Log into "kwic" <https://kwic.kwansei.ac.jp/> and type "リモート PC" in the search window in the header.



2. Click on the link "リモート PC" that appears in the search results.



Junior college

3. Log in to "Information System Web Service" <https://webservice.kwansei.ac.jp/> and click on "リモート PC".



3. Go to the remote PC connection screen.

2.2 Connections in HTML5 [Simplified version]

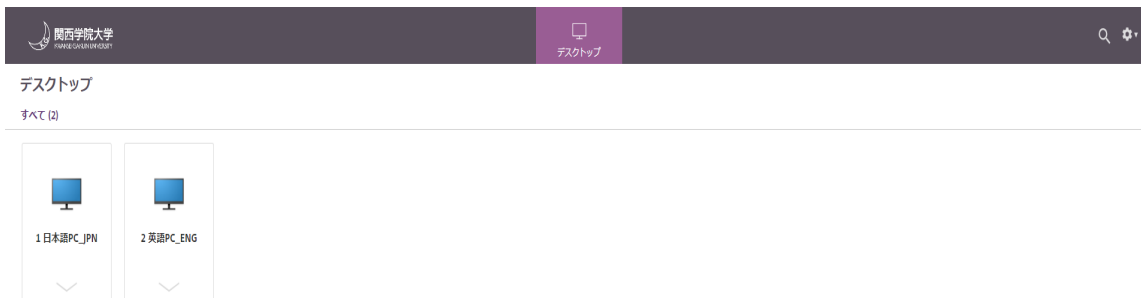
The default setting is HTML5, which allows connection using the browser's standard features.

*If you experience problems with text input, screen freezing, etc., please refer to "3. Troubleshooting".

Access the "Remote PC" screen from "kwic" or "情報システム Web サービス".
(See also: [2.1 How to access a remote PC](#))

2.2.1 Connection Method

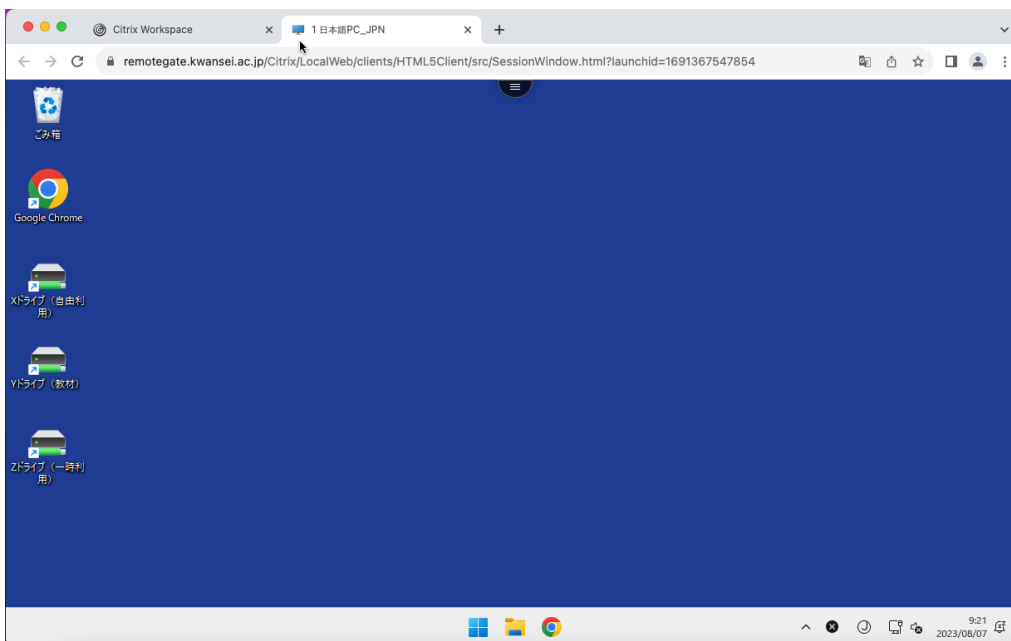
1. Click the icon of the remote PC you wish to connect to.



<PC Description>

- | | | |
|--------------|---|-------------------------------------|
| 1 日本語 PC_JPN | : | Japanese environment PCs (25 units) |
| 2 英語 PC_ENG | : | English environment PCs (5 units) |

2. Once connected, the remote PC will appear as a new tab on your browser.








2.2.2 Remote PC Operation Menu

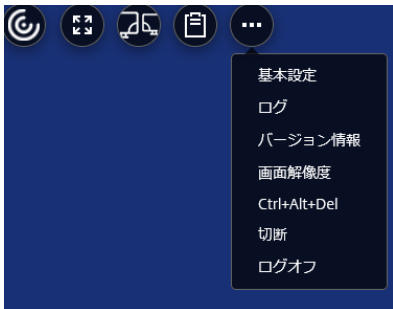
Click on the button at the top of the screen to display the following menu.

*The menu displayed may differ depending on the browser you are using.



	Close the displayed menu.
	The remote PC displayed in a new tab is shown in full screen. *Not displayed depending on the browser.
	A second desktop screen is newly launched and can be displayed on multiple monitors.
	Check the contents stored in the clipboard.
	An expanded menu appears.

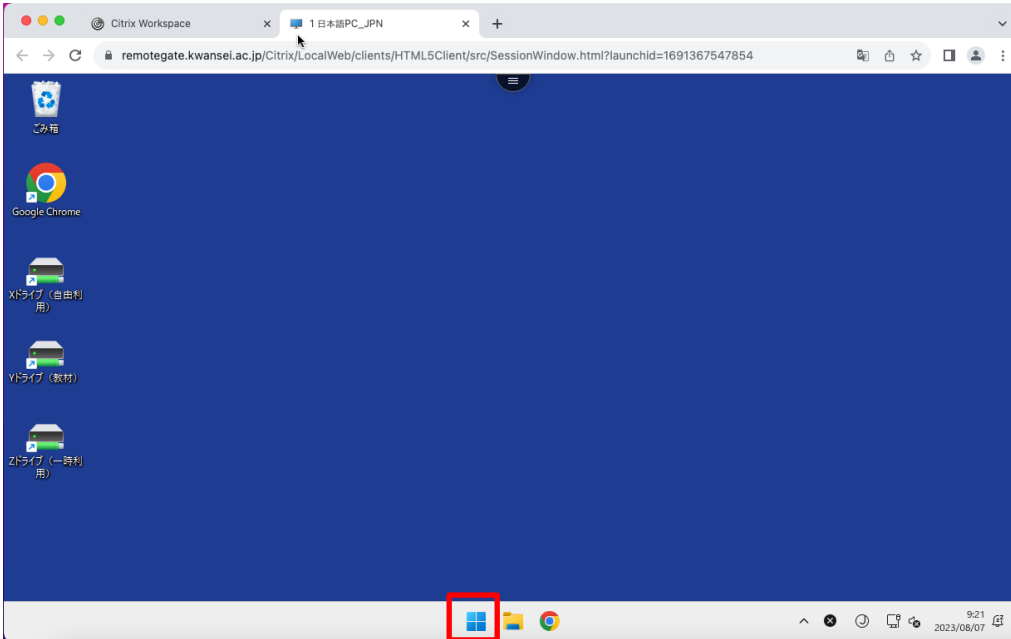
Clicking on "Extended Menu" brings up the following menu

	basic setting	Not used.
	log	Not used.
	Version Information	Not used.
	Screen resolution	The displayed resolution can be changed.
	Ctrl+Alt+Del	Send [Ctrl+Alt+Del] to remote PC.
	cutting	Disconnect from remote PC. After disconnection, the session is retained for one hour, and after one hour, it is automatically logged off and restarted.
	logoff	Log off from the remote PC. (Same as signing out)
	Map the drive	Not used. *Not displayed

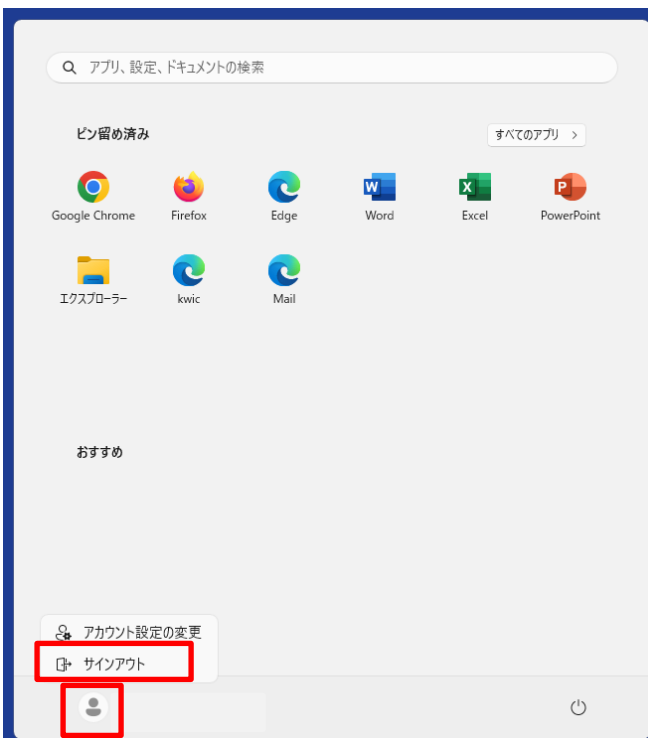
depending on
the browser

2.2.3 Closing the Remote PC

1. Click on the Start menu.



2. Click on your account in the lower left corner and click on "サインアウト".



2.3 Connecting with Citrix Workspace App [Full Version]

2.3.1 Installing Citrix Workspace App

Citrix Workspace App [Full Version] Install Citrix Workspace App to make the connection.

If the installation has already been completed, you will see an " **Error! Reference source not found.** Please refer to the procedure in "Connecting.

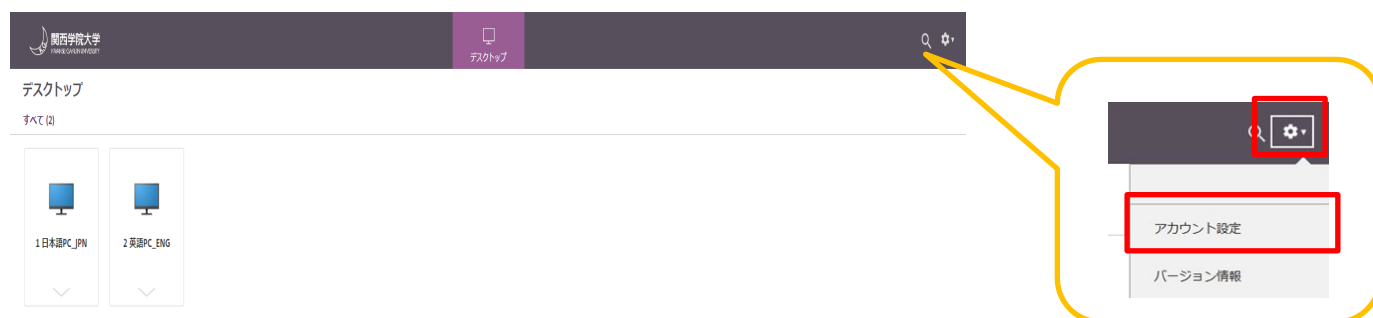
To install Citrix Workspace App, please follow the steps below to download the module and complete the installation.

※For **macOS Sonoma**, download the module directly from the URL below and follow the steps from 5. onward.

<https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>

Access the "Remote PC" screen from "kwic" or "Information System Web Service".
(See also: [2.1 How to access a remote PC](#))

1. On the remote PC screen, click the "gear" icon in the upper right corner and click "アカウントの設定".



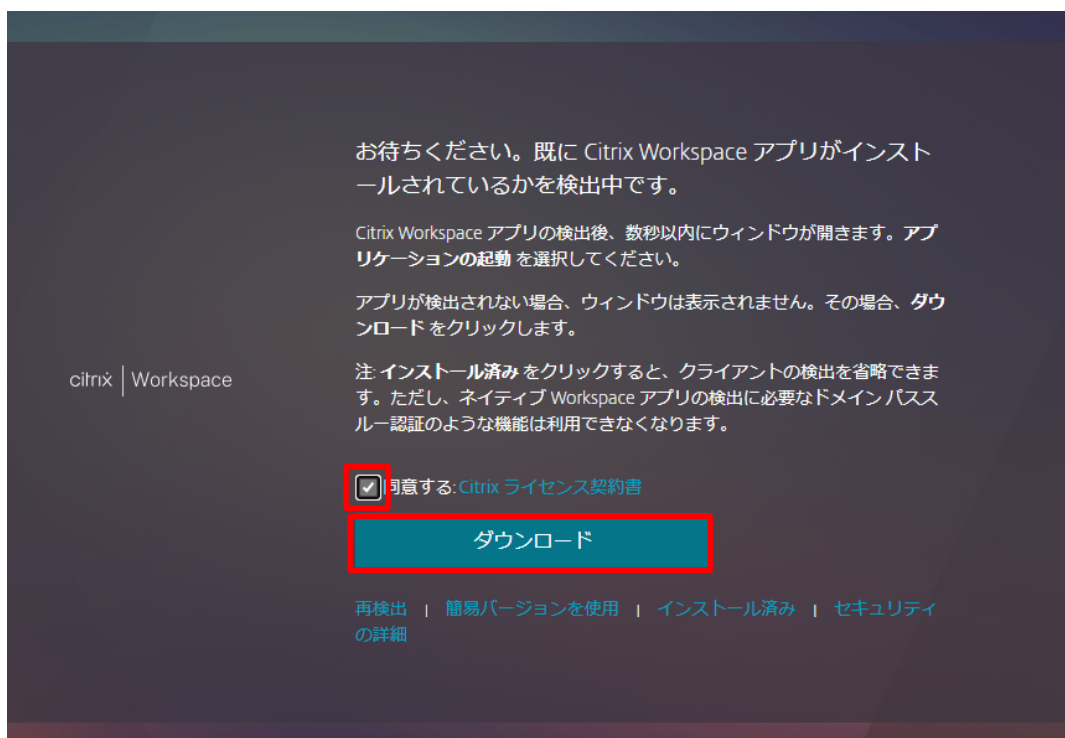
2. Click on " Citrix Workspace アプリを変更".



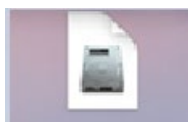
3. When the Welcome to Citrix Receiver dialog box appears, click "Receiverの検出".



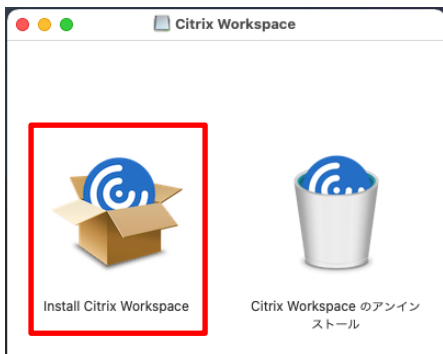
4. Check "同意する" and click "ダウンロード" to download the file to any location.



5. Double-click the downloaded "CitrixWorkspaceApp.dmg".



6. Double-click "Install Citrix Workspace".



7. When the warning screen appears, click "Allow".



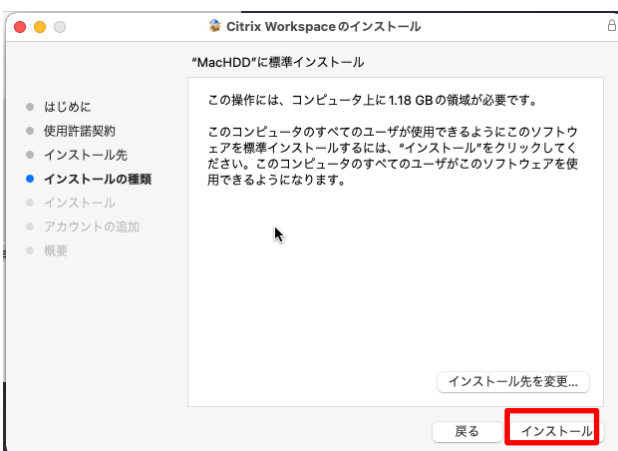
8. When "Getting Started" appears, click "Continue".



9. When the license agreement screen appears, click "Continue",
Click "I agree".



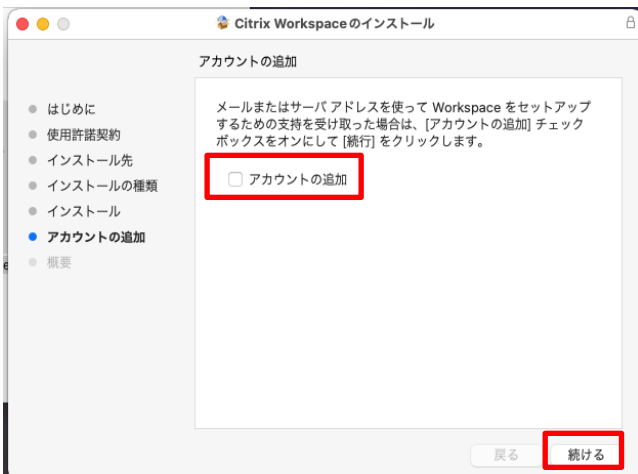
10. Do not change the installation destination and click "Install".



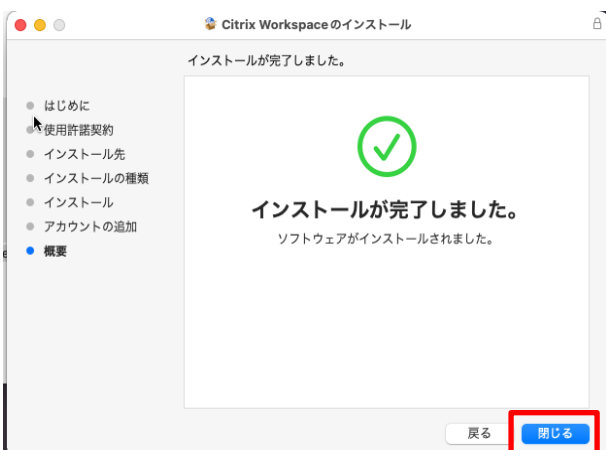
11. When prompted for a password, enter the password of the BYOD device you are connecting to and click "ソフトウェアをインストール".



12. When the Add Account screen appears, make sure "Add Account" is unchecked and click "続ける".



13. When the installation is displayed as complete, click "閉じる".



2.3.2 Connection Method

In an environment where Citrix Workspace App is installed, the remote PC "<https://remotegate.kwansei.ac.jp/>

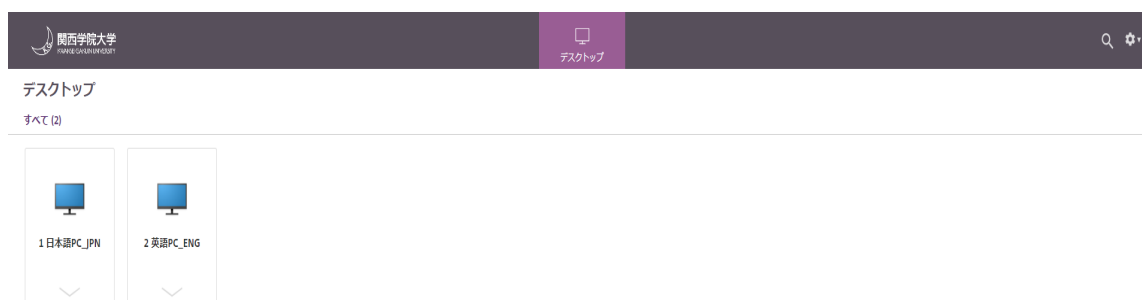
When accessing "" for the first time,

If the following dialog appears, click "Trust".

If you click "Do not trust on this Web site" or "Not now," you will not be able to connect.



1. Click on the icon of the remote PC you wish to connect to.

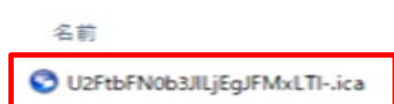


<PC Description>

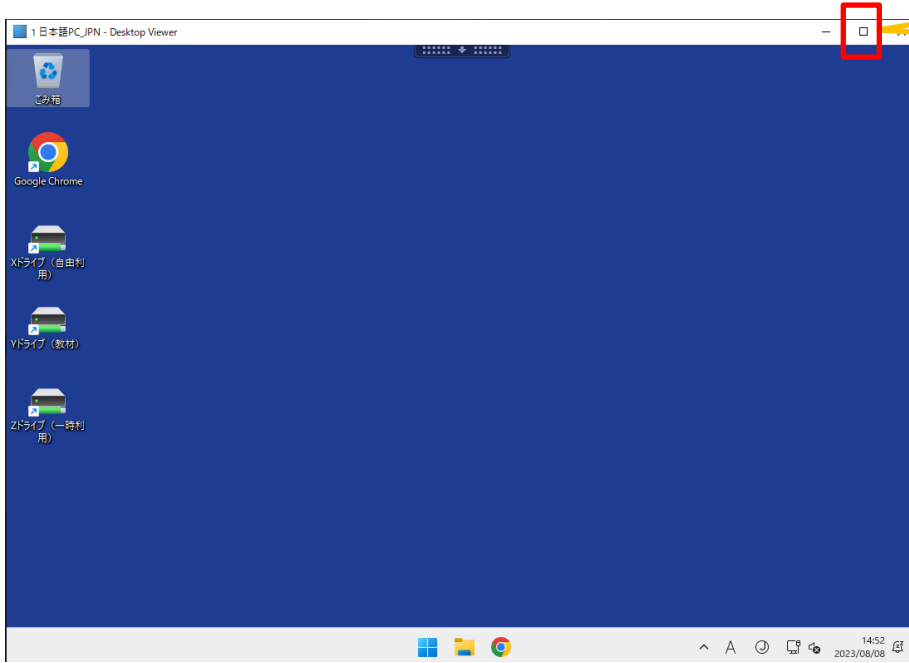
- | | | |
|--------------|---|-------------------------------------|
| 1 日本語 PC_JPN | : | Japanese environment PCs (25 units) |
| 2 英語 PC_ENG | : | English environment PCs (5 units) |

3. After clicking the icon of the remote PC to be connected, double-click the downloaded ".ica" file.

※If the ".ica" file is not downloaded and the application starts with HTML5 [simplified version], refer to the procedure "2.4.3 From HTML5 [simplified version]" to set the application to start with Citrix Workspace App [full version].



2. The remote PC will appear in the window






□ in full screen by clicking on the

2.3.3 Remote PC Operation Menu

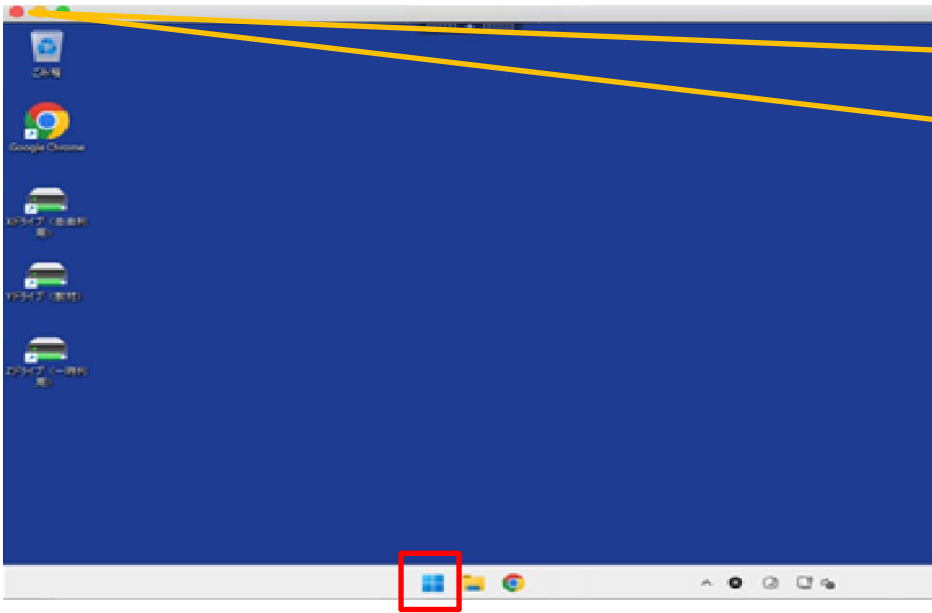
Click on the bar at the top to display the menu.



 <p>Ctrl+Alt+Del</p>	<p>Send [Ctrl+Alt+Del] to remote PC.</p>
 <p>環境設定</p>	<p>Not used.</p>
 <p>切断</p>	<p>Disconnect from remote PC. After disconnection, the session is retained for one hour, and after one hour, it is automatically logged off and restarted.</p>

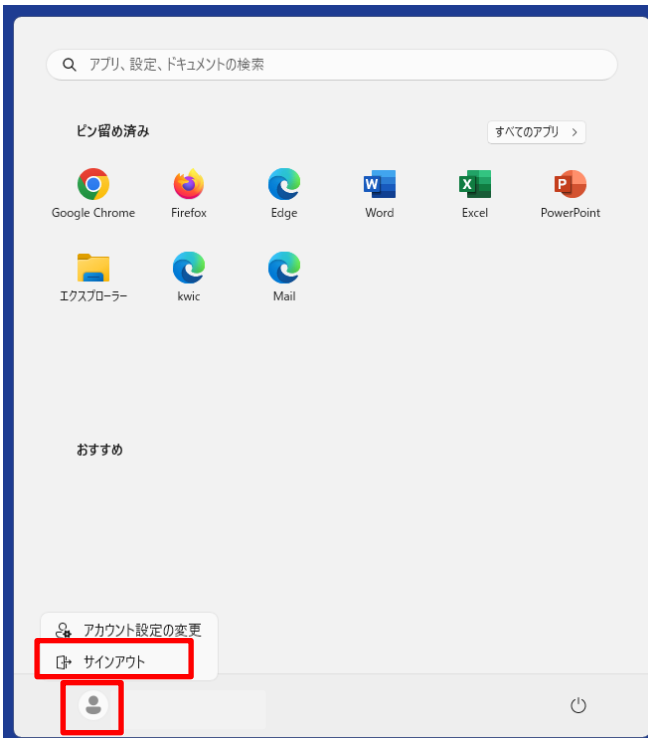
2.3.4 Closing the Remote PC

1. Click on the スタートメニュー.



When you exit with this button (●),
The session is disconnected,
The session is retained for

2. Click on your account in the lower left corner and click on "サインアウト".



2.4 Changing the Connection Method

You can switch between using HTML5 [簡易バージョン] and Citrix Workspace App [フルバージョン] in the menu after login.

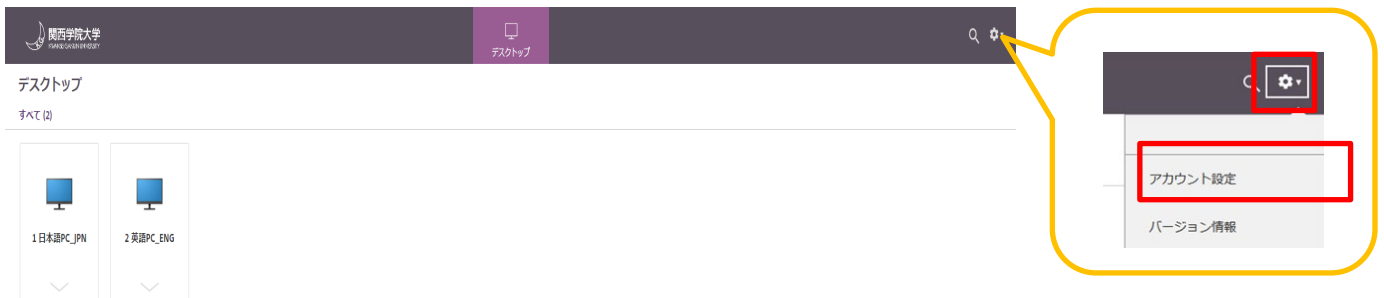
To change the connection method, follow these steps

Access the "Remote PC" screen from "kwic" or "情報システム Web サービス".

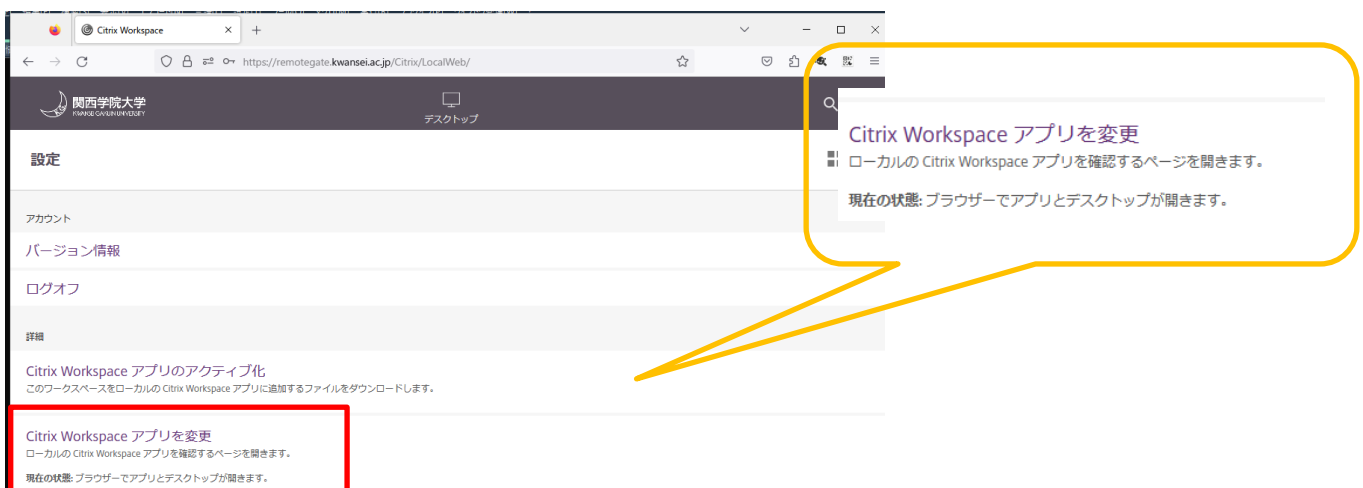
(See: [2.1 How to access a remote PC](#))

2.4.1 Check current connection method

1. On the remote PC screen, click the "gear" icon in the upper right corner and click "アカウントの設定".

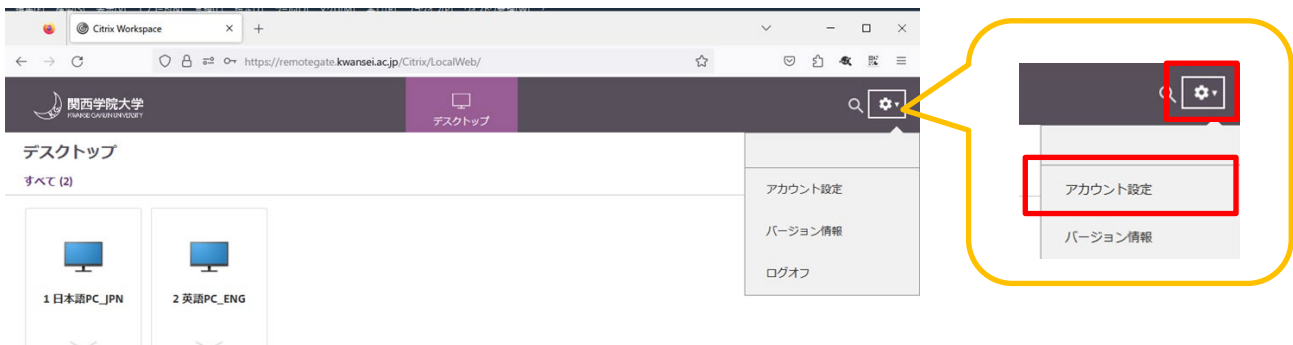


2. Check the "Current Status" listed under "Change Citrix Workspace App".
 - App and desktop open in browser: Connection in HTML5 [Simplified version]
 - To download and install the Citrix Workspace App, select "Download": 2.3 Connecting with Citrix Workspace App [Full Version]

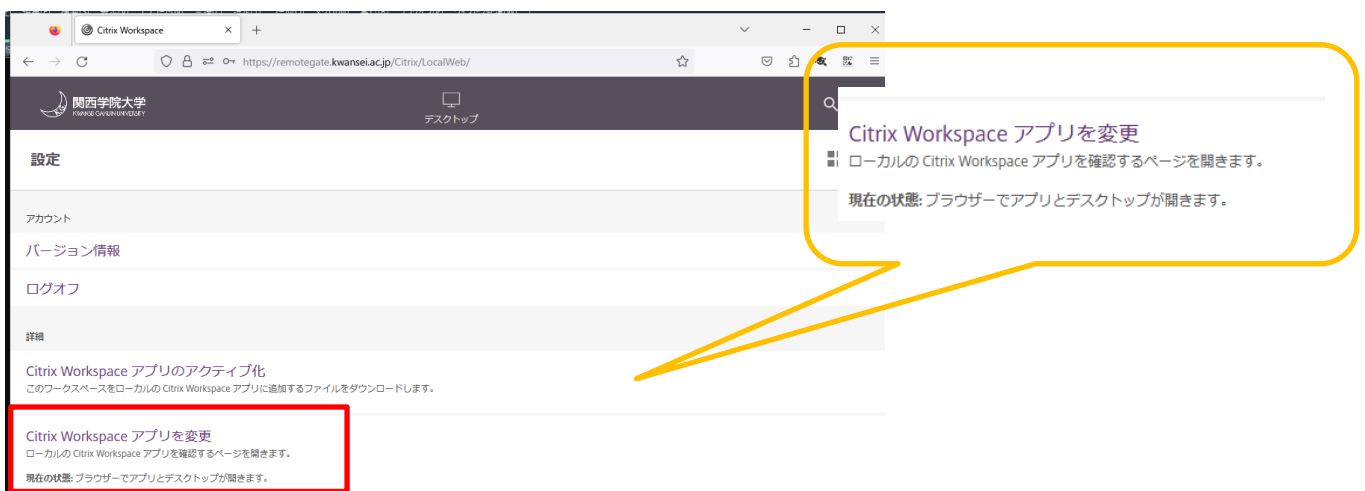


2.4.2 Citrix Workspace App [Full Version] to HTML5 [Simplified Version]

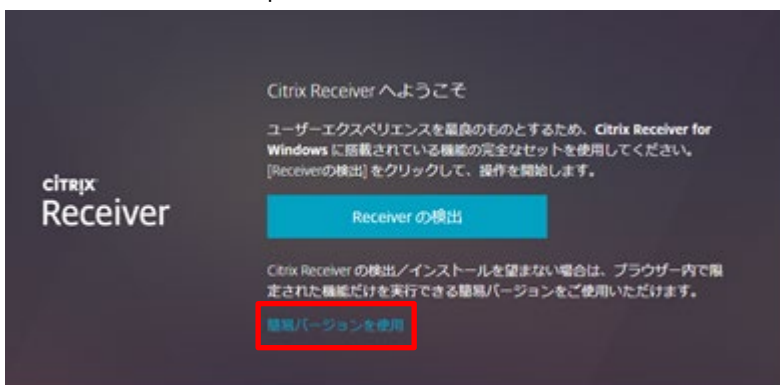
1. On the remote PC screen, click the "gear" icon in the upper right corner and click "Account Settings."



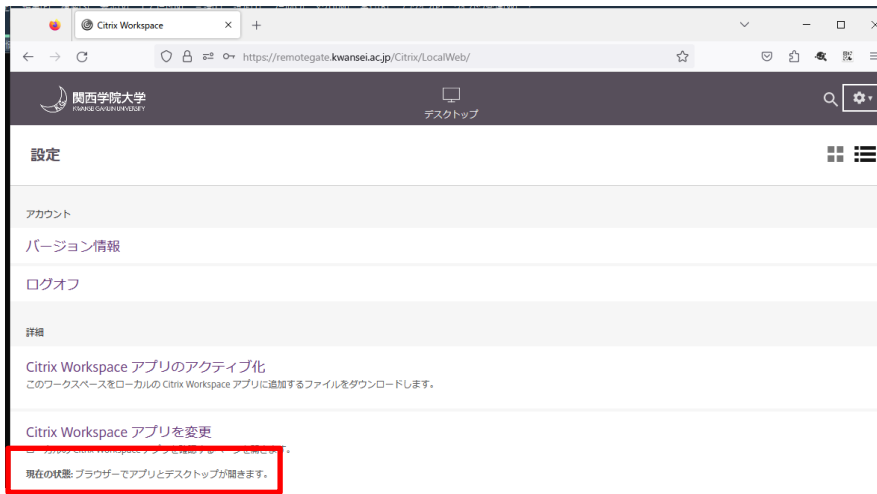
2. Click on "Change Citrix Workspace App."



3. Click on "Use Simplified Version."

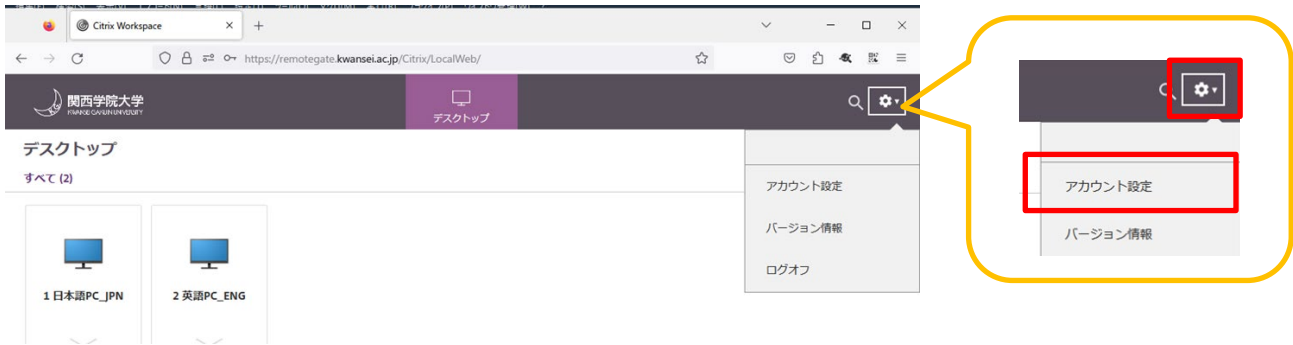


4. Check the "Current Status" listed under "Change Citrix Workspace App" and "App and Desktop Open in Browser".
Make sure it is displayed.

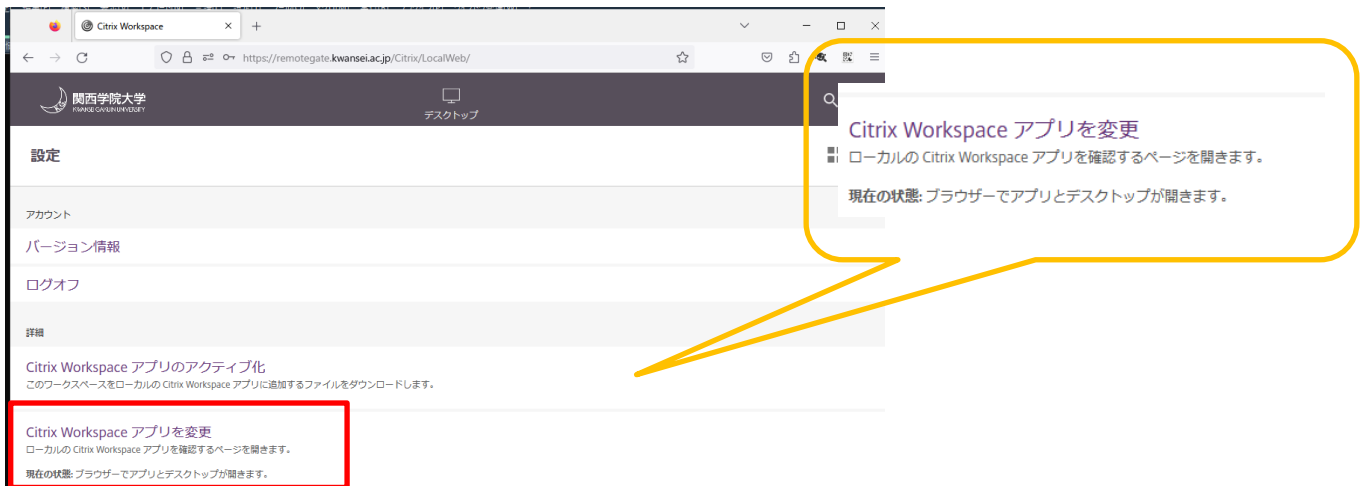


2.4.3 Change from HTML5 [Simplified version] to Citrix Workspace App [Full version]

1. On the remote PC screen, click the "gear" icon in the upper right corner and click "アカウントの設定".



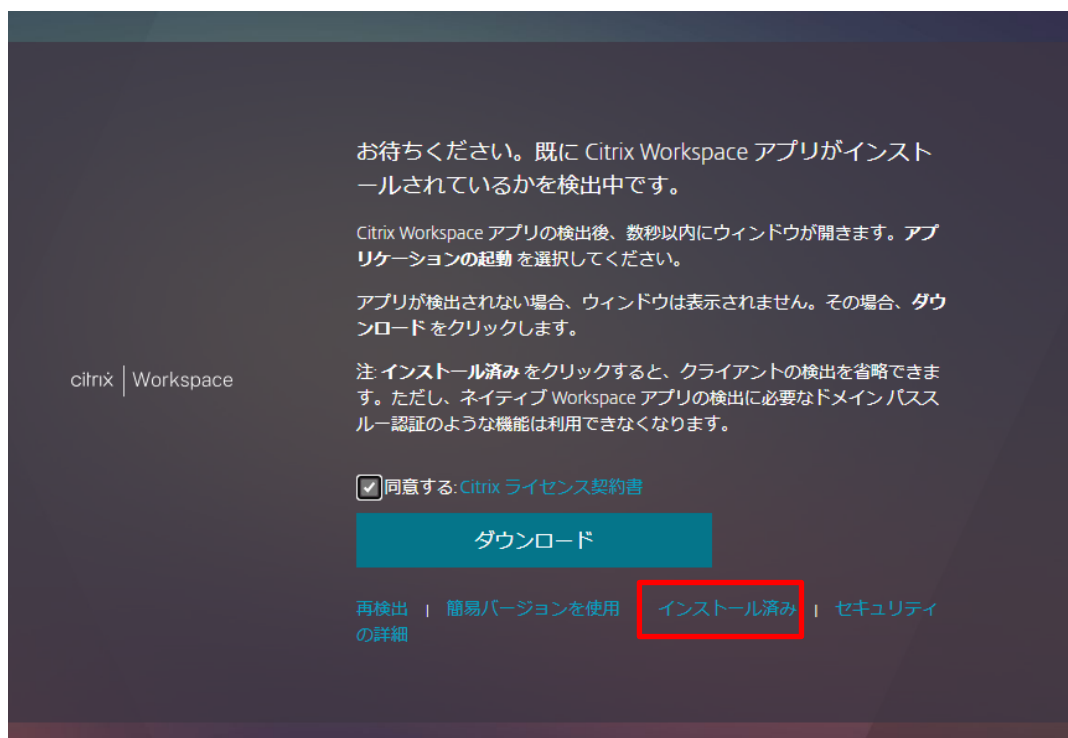
2. Click on "Change Citrix Workspace App."



3. When the Welcome to Citrix Receiver dialog box appears, click " Receiver の検出".



4. Click on "インストール済み".



5. Check the "Current Status" listed under " Citrix Workspace アプリを変更" and select "～[ダウンロード]を選択します" and Make sure it is displayed.

関西学院大学
テストップ

設定

アカウント
バージョン情報
ログオフ
詳細

Citrix Workspace アプリを変更
ローカルの Citrix Workspace アプリを確認するページを開きます。
現在の状態: ローカルの Citrix Workspace アプリを検出できません。Citrix Workspace アプリをダウンロードしてインストールするには、[ダウンロード]を選択します。

Citrix Workspace アプリを変更
ローカルの Citrix Workspace アプリを確認するページを開きます。
現在の状態: ローカルの Citrix Workspace アプリを検出できません。Citrix Workspace アプリをダウンロードしてインストールするには、[ダウンロード]を選択します。

3. Troubleshooting

3.1 Events

1. The operation becomes inoperable while keying in.

3.2 Solution

1. It is possible to resume the previous session by disconnecting from the remote PC and reconnecting.
*If not reconnected within 1 hour after disconnection, the session will be released.